



Bowls New South Wales Ltd

Member Protection Policy

Attachment E1 Confidential Record Of Informal Complaint

Name of Interviewer			Date:
Complainant's Name	<input type="checkbox"/> Over 18 <input type="checkbox"/> Under 18		
Role/status in bowls	<input type="checkbox"/> Administrator (volunteer) <input type="checkbox"/> Athlete/player <input type="checkbox"/> Coach/Assistant Coach <input type="checkbox"/> Employee (paid) <input type="checkbox"/> Official	<input type="checkbox"/> Parent <input type="checkbox"/> Spectator <input type="checkbox"/> Support Personnel <input type="checkbox"/> Other _____	
Location/event of alleged issue			
Facts as stated by complainant			
Nature of complaint (category/basis/grounds) Can tick more than one box	<input type="checkbox"/> Harassment or Discrimination <input type="checkbox"/> Sexual/sexist <input type="checkbox"/> Selection dispute <input type="checkbox"/> Sexuality <input type="checkbox"/> Personality clash <input type="checkbox"/> Racial <input type="checkbox"/> Bullying <input type="checkbox"/> Religious	<input type="checkbox"/> Verbal abuse <input type="checkbox"/> Pregnancy <input type="checkbox"/> Physical abuse <input type="checkbox"/> Disability <input type="checkbox"/> Victimisation <input type="checkbox"/> Child Abuse <input type="checkbox"/> Other _____	



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Confidential Record of Informal Complaint - (continued)

Feelings expressed by complainant (completing this may help to separate emotional content from facts)	
What they want to happen to fix the issue	
What information I provided	
What they are going to do now	

This record and any notes must be kept in a confidential place – do not enter it into a computer system. If the issue becomes a formal complaint, this record is to be sent to the BNSW CEO.